

Welcome to Sandyholme.....We hope you will enjoy your stay with us.

The file in your unit has been put together to provide information on the area and some 'house rules' that we hope will ensure all our guests have a pleasant and beneficial stay. Please observe the 'Sandyholme code' during your stay.

May we thank you in advance for observing the Sandyholme Code...

Health and Safety

Please be aware of health and safety as we would like you to have a safe and enjoyable break. In particular we would draw your attention to the following:

- The surfaces of the heaters, cookers, towel rails etc become hot and should not be touched.
- The water in the showers, baths and sinks can be very hot and should be adjusted before touching.
- Non-slip bath mats are provided for your safety and should be used when getting out of the shower or bath.
- The equipment should only be used for its intended purpose.
- Children playing in the garden or using any of the equipment should be supervised at all times.
- In winter and wet weather, care should be taken as the paths and drive can become slippery. Sand and salt is provided for use if needed.
- Please take note of the nearest fire exit to your unit so that you are prepared should there be an incident. In the event of a fire, please leave the premises by the nearest clear escape route and gather at the entrance to the drive.
- A first aid kit is available from the warden if required.

No smoking

For the benefit of all our guests and for your safety, no smoking is allowed inside the house. Please feel free to smoke in the garden and please use the sand filled buckets to dispose of your cigarette ends.

Parking

There is limited space for parking at the property so please be considerate by parking in such a way as to inconvenience others as little as possible.

Bed linen etc

Duvet covers are provided but guests are asked to please ensure that they **use** these and that they bring and **use** bottom sheets, pillow cases and towels. At the end of your stay, the bed should be stripped and the used duvet covers placed by the door of the unit. Any unused duvet covers should be left folded on the bed.

The communal areas

The main lounge is provided for the use of all our guests for rest, relaxation or games when it is available. There are occasions when this lounge will be reserved for outside meetings etc in which case a notice will be displayed on the doors.

Tidiness and cleanliness

There is limited time between lettings for cleaning and guests are therefore requested to leave the accommodation clean and tidy and ready for the next guests' arrival.

Refuse

Any rubbish should be placed in the black refuse sack provided and left inside the unit or placed *inside* the dustbins in the garden. Please do not put the refuse sacks outside as they will be 'attacked' by the wildlife in the garden.

Heaters

Free standing heaters are provided for your comfort but in order to aid energy conservation, you are requested to ensure that these and all other appliances except fridges and freezers are turned off when you are out of the building.

Keys

On arrival you will have been provided with keys to the main house front door, the door to your unit and a key to the windows. Please ensure that the windows are locked and the front door to your own unit is closed and locked when leaving the premises at any time during your stay. When vacating the premises at the end of your stay, the door to your unit should be left 'on the latch' and the keys left on the hook or handed to the warden. The main front door to the house should be locked at all times when leaving the premises unless the warden is present.

Noise and disturbance

Sandyholme is designed to be a centre for rest and relaxation and for the sake of all our guests we would respectfully request that noise levels are kept to a minimum, especially at night. Please also be aware that there are other residential properties nearby so please avoid disturbing our good neighbours.

Breakages and damage

Please be honest about any damage or breakages that are caused. Guests will be expected to pay for replacements so that future guests can enjoy the same facilities as you.

Dogs

Well controlled dogs are allowed only in the Studland unit by prior agreement and even then we would ask owners to keep their dogs under control at all times so as not to disturb other guests.

The garden

Sandyholme stands in a conservation area. The garden is provided for the enjoyment of all our guests and we would ask that you do not damage or pick any of the plants, shrubs or trees.

Wildlife

The garden is often visited by wild animals such as badgers, deer and foxes. We would ask that you respect their right to roam and that you do not disturb them.